Buying Guide for a
NO-CODE WORKFLOW PLATFORM

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Over the years, the concept of workflow management has undergone a significant transformation. From rudimentary paper-based systems to software solutions, and now to sophisticated no-code platforms, each evolutionary step has been geared towards simplifying processes, reducing human error, and improving efficiency. Today, as organizations grapple with the complexities brought on by the COVID-19 pandemic and the transition to hybrid working models, the importance of an adaptable and comprehensive workflow management system has never been more pronounced.

In such an ever-changing business environment, what you need is a workflow tool that not only addresses today's challenges but also is agile enough to adapt to future uncertainties. ProHance Workflow offers a robust, no-code platform to meet these demands. With an intuitive configuration wizard, you can replicate your unique processes, from assigning various stages to specifying task attributes, all while allocating tasks to the right skill groups. Real-time tracking provides an unparalleled layer of visibility and control, ensuring SLA adherence and enabling a more precise understanding of productivity.

This guide aims to help you navigate the critical factors to consider when selecting the right workflow platform for your organization.

01 Is the Platform Code-free and Easy to Implement?

A no-code workflow platform eliminates coding complexities, making implementation swift and easy. It allows you to focus on designing processes with just your SMEs, fostering innovation, and reducing time-to- production. The agility and efficiency gained can be a game-changer for your organization, in contrast to platforms that require coding for even simple tasks such as adding a radio button to your workflow.

02 Does It Provide Basic Process Mapping to Discover Variations?

Understanding variations in the processes is vital for optimization. A platform that visualizes processes through steps taken to complete the transaction brings the much- needed visibility to all stakeholders. This insight not only helps in identifying bottlenecks but also empowers informed decision-making, enhancing overall process efficiency.

03 Can You Track Resources and Their Tasks in Real Time?

Real-time tracking enables immediate action and decision-making. A platform equipped with real-time dashboards simplifies the monitoring process and provides in-depth insights, enhancing your ability to manage tasks effectively and respond to changes promptly.

04 How Does It Assist in Allocating Work to Your Team?

Automating work allocation minimizes human error and inefficiencies. A platform that auto-assigns tasks to the right people, ensuring nothing important slips through the cracks, and notifies during critical SLA and TAT situations gives you the peace of mind to run your operations smoothly.

05   What Integrations Are Supported?

Integrations to bring in jobs are the backbone of any Workflow management platform. The platform supports seamless integration with any database and popular tools like Jira, including Excel templates, simplifying your data management tasks. This seamless integration capability can revolutionize your transaction management, making complexity a thing of the past.

06   What Are the Deployment Options? On-Premise? Cloud?

Adaptability is key in today's dynamic environment. The Workflow platform offers both on-premise and cloud deployment to ensure alignment with your organization's unique needs. You can choose the setup that best fits your organization's needs.

07   How Reliable Is the Product Support?

Reliable support is an assurance of uninterrupted operations. With round-the-clock customer support, your concerns are addressed promptly. Verifying your vendors' commitment to support not only builds confidence but also checks reliability.

08   What Industry Compliances Are Met?

Compliance with standards like ISO and SOC 2 safe guards your data. By choosing a platform that adheres to these standards, you fortify your data security. This commitment to compliance underscores integrity and can be a cornerstone in building customer trust.

09 Is It Adaptable to Various Industries?

A platform's ability to adapt across industries like Healthcare, Finance, and IT adds to its versatility. By meeting specific industry compliances and adaptability and customization allow the platform to assist in process optimization, project management, resource allocation, and quality assurance across various industries.

Conclusion:

Selecting the right no-code workflow platform is a nuanced decision. This guide highlights why each aspect is vital, showing how they can benefit, change, and improve your operations. It is not just about choosing a tool; it is about aligning with a vision that resonates with your organization's goals and ambitions.

PROHANCE

About ProHance

ProHance is a cutting-edge, workplace analytics & operations management platform that provides insights for smarter decisions in complex, distributed, and hybrid workforces. Various Fortune 100 companies use ProHance to improve efficiency and productivity within their organizations by unlocking the true potential of their Human Capital.

Our SaaS-based modular product with over 100+ customizable reports enable enterprises to effectively measure work patterns, effort, identify operational bottlenecks, and ensure regulatory compliance.

A rapidly expanding organization with 320,000+ users across 24+ Countries.

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