

A SHARED SERVICES CENTER WITNESSED A SIGNIFICANT INCREASE IN THEIR PRODUCTIVE HOURS



43 MINUTES
INCREASE IN TIME
ON SYSTEM WITHIN
FIRST 12 MONTHS OF
DEPLOYMENT



**NO CHANGE IN
LOGGED HOURS**



39 MINUTES
INCREASE
IN OVERALL
PRODUCTIVE HOURS

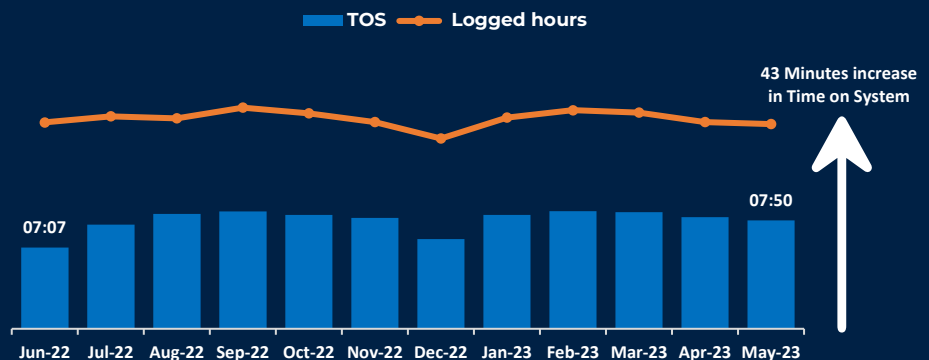
PROHANCE

A prominent chemical manufacturing organization with its shared services operations located in Manila improved their productive hours by 39 minutes within the first year of ProHance deployment.

Executive Summary

With the help of ProHance, a self improvement tool, this organization successfully helped its employees accurately identify the time they spent on various work related activities and client meetings.

By leveraging ProHance's efficient utilization and smart analytics, the Operations team managed to boost the time users spent on the system, ultimately leading to improved productive hours without any alteration in the logged hours.



Challenges

The organization faced a challenge with minimal visibility into the time spent by employees on the system. Their reliance on manual timesheets provided limited insight into day to day work activities. This lack of data visibility hindered their ability to optimize resource allocation and enhance Efficiency and Utilization effectively.

How ProHance Helped

For Individuals:

- Eliminate Distractions
- Prioritize core applications
- Become more efficient
- Better Work life Balance

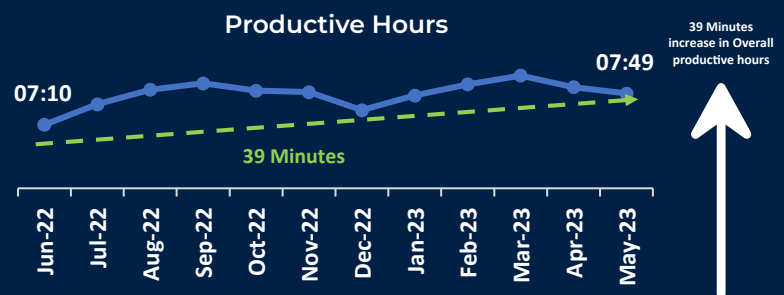
For Managers:

- Manage distributed teams improve teams' utilization
- Delegate and manage workload better
- Optimize resources' project delivery

Value Created

ProHance played key role in driving organizational metrics:

- **43 minutes** improvement in **Time on System** from June'22 to May'23.
- **39 minutes** improvement in the **Average Productive Hours** which was contributed by Increased Time on System, thus increasing the overall productive hours.



ProHance

ProHance is a cutting edge, global operations management platform that provides insights for smarter decisions in complex, distributed and hybrid workforce. Top fortune companies are using ProHance to improve work life balance and productivity within their organizations to unlock the true potential of their Human Capital. Our SaaS based modular approach allows an enterprise to effectively measure time and effort contribution with over a **100+ customizable reports**. A rapidly expanding organization with **320,000+ users across 24+ Countries**.

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